COVERED CALIFORNIA

Medi-Cal to Covered California:

We've got your plan. And your back.

Medi-Cal ending? Covered California can help.

Medi-Cal checks with its members regularly to learn if those receiving Medi-Cal coverage still qualify. If your circumstances have changed, like income, employment, or family size, your eligibility for Medi-Cal coverage may also change. If you find that your Medi-Cal is ending, Covered California is here to help make sure you have access to affordable, quality health coverage.

Medi-Cal renewal: What to expect.

When it's your turn to renew, Medi-Cal will send your renewal notice in a large yellow envelope. Return the requested information to Medi-Cal by the date stated on the notice. Medi-Cal will send you a follow-up notice with your eligibility status. If you continue to be eligible for Medi-Cal, you will be notified at this time.

Coverage without the confusion.

If you no longer qualify for Medi-Cal, the notice will state that your coverage is ending, the reason(s) why, and that you are being referred to Covered California. If you are no longer eligible for Medi-Cal, Medi-Cal will immediately provide your information to Covered California, a free service from the state that helps you find and pay for quality health insurance.

Covered California will send you a letter in the mail that will include your eligibility with Covered California based on the information you provided to Medi-Cal and the steps to enroll.

If your income qualifies you for financial help to lower the cost of your monthly premium, Covered California will pick a health insurance plan for you with the most financial help!

If you or your family have an offer of coverage through an employer or another program like Medicare, you may not qualify for financial help through Covered California.

For the love of Californians

Whether a plan was picked for you or not, you still need to take a few steps to stay covered. On the next page you'll find step-by-step instructions for both situations.

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Healthcare that cares about you.

If your letter says we picked a plan for you:

The monthly premium of your new plan will depend on your income. It might be as low as $0 per month, just like with Medi-Cal. You'll need to confirm or change your plan to stay covered, no matter your monthly premium cost.

Step 1: Visit **CoveredCA.com/new-plan** and click "Sign In or Create Account."

Step 2: Create your account using the online **access code** and **case number** provided in the top left-hand corner of your letter from Covered California. If you already have a Covered California account, click "Log In to Your Account" and do so using your username and password. Don't worry if you have forgotten them, you can reset your username and password when you log in.

Step 3: Review the health plan eligibility for every member of your household and confirm that you will keep the health insurance plan picked by Covered California.

- **If you would like to compare the health plan picked for you with others offered by Covered California, select "Change Plan" instead.**
- **If you would like to cancel the health plan that was picked for you, select "Cancel."**

Step 4 (only if you have a monthly premium): If you did not cancel your coverage and have a payment, click "Pay Now," or look for a bill from your health insurance company. You must take action to confirm your plan by the end of the first month of coverage, or the plan picked for you will be canceled. You can still select a health plan up to 90 days after your Medi-Cal has ended.

If your letter does not mention a plan:

You may still be able to get health insurance, but you need to take immediate action to get covered.

Step 1: If you have an online account, log in at **CoveredCA.com**. If you forgot your username and password, you can reset them after you click "Sign In." If you don't have an online account, visit **CoveredCA.com/create-account** and enter the **access code** that was provided in your letter from Covered California.

Step 2: Review your application and report a change if your information is not correct.

Step 3: Compare health plans and select the one that works best for you and your family. Your health plan will start the first day of the next month after you select your plan.

Step 4: Make your first payment either in your online account or when you get a bill from your health insurance company.

You have 90 days from the last day of your Medi-Cal coverage to sign up for a new health plan. If you miss this window, you may have to wait until the next annual open enrollment period. Going without health coverage can also result in a tax penalty, and we want to help you avoid that.

Get covered.

For more information and free in-person help, visit:

- **CoveredCA.com/keep-your-coverage**
- **800-300-1506**

Covered California complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Atención: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-300-0213 (TTY: 1-888-889-4500).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-300-1533 (TTY 1-888-889-4500).

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